

House Rules Nova Rock Festival

General / Basic

The house rules (<https://www.novarock.at/faq/allgemeines/>), safety, and general guidelines of the organizer apply without exception and are binding for all individuals present on the premises. These regulations may be further specified or adapted by the organizer's security personnel and must be strictly adhered to. Additional binding information will be provided on our website (www.novarock.at). We reserve the right to implement stricter measures than those prescribed by the government.

By purchasing a ticket and/or entering the stage area, you agree to abide by and accept the house rules. These rules apply to all individuals present on the premises, and compliance is mandatory. Failure to comply may result in expulsion from the premises. The organizer exercises their right of ownership over the entire venue (including the camping area, caravan area, and parking lot) and will enforce it without restriction in the event of violations. This includes revocation of tickets, expulsion from the premises, forfeiture of refund claims, and cost liabilities for those expelled.

Only individuals authorized by the organizer or those with a valid ticket are allowed access to the premises. Tickets may be confiscated without compensation in cases of misuse or unauthorized transfer. Additional costs may be incurred on-site (e.g., food and beverages, cup deposits, etc.).

Upon entering the premises, everyone is obligated to present their ticket or other proof of authorization to the security service and/or the police without prompting and for inspection. Tickets are non-transferable after entry. Failure to comply with these regulations may result in ticket confiscation. Tickets will be validated upon entry, and visitors will be provided with a wristband. Failure to present the undamaged wristband and validated ticket upon re-entry will result in denial of access. The Burgenland Youth Protection Act applies at all times!

Instructions from the organizer, security personnel, police, and other regulatory authorities must be promptly followed. Individuals unable to demonstrate their authorization to be present at the event venue will be expelled from the premises.

The security service and law enforcement personnel are authorized to conduct searches of clothing and carried items, as well as to use technical means, to clarify situations, and confiscate prohibited items. Failure to consent to inspections may result in denial of entry or expulsion from the premises.

Due to the ongoing sensitive situation, enhanced security checks will be implemented at this year's Nova Rock Festival. Metal detectors will be used at the entrance gates to the main area (Blue & Red Stage). Personnel has been increased at all critical control points, but we ask for understanding that longer waiting times may occur. We explicitly emphasize the prohibition of drones throughout the entire venue. Further prohibited items are listed in the house rules.

At open-air events, unexpected measures may be necessary due to weather conditions (e.g., interruptions to performances, area evacuations, tent evacuations, etc.). These measures will be announced via loudspeaker announcements, by security personnel, possibly online as well.

Compliance with the security service's instructions is mandatory in such cases! In the event of lightning danger, visitors are advised to seek refuge in their cars and provide any available space to visitors without cars (by activating hazard lights)! Gas cartridges, gas cylinders, various flammable liquids, as well as drones and other airborne objects, are strictly prohibited throughout the entire venue (parking lot, camping area, caravan area, main area, etc.).

Interruption / (Partial) Cancellation:

For safety reasons (e.g., weather-related or due to official orders), it may be necessary for us to partially or fully evacuate and seal off the premises temporarily or completely, without entitling attendees to any form of ticket price refund. Our instructions or those of the security service must be promptly and fully complied with to avert danger to life or limb.

The event will generally take place regardless of weather conditions. However, we reserve the right to interrupt or cancel the event at any time due to weather-related risks or upon official orders. The same applies to interruptions and/or (partial) cancellations due to force majeure (e.g., weather-related or upon official orders) or if one or more artists/groups cancel or if the venue is only partially usable. We do not accept claims for the cancellation of individual artists/groups, and such claims are expressly excluded. The same applies to changes in lineup, program, and schedule, which are at our discretion and do not entitle to any form of refund. Our liability as the organizer is limited to the maximum extent permitted by law.

As the Nova Rock venue is located in close proximity to the Hungarian border, we strongly advise against entering Hungarian territory. Entry into Hungarian territory is only permitted with a valid passport or identity card. Upon entering Hungarian territory, individuals are immediately subject to Hungarian law.

The brands of the event and those of the partners advertising within the framework of collaborations are protected. The use of these marks for personal promotional purposes (e.g., by influencers, bloggers, etc.) is legally prohibited under trademark and competition law, and violations could even be penalized with criminal means; in any case, there are also enforceable claims for injunction or enrichment. The organizer is indeed interested in further partnerships and or similar to discuss them – but this should be done before any potential infringement of its rights or the rights of its cooperation partners. On-site, the organizer will enforce its rights against unauthorized use of festival brands also with the help of house rules.

A. Parking Regulations

1. Applicability

By entering/driving onto the parking lot, the visitor unconditionally acknowledges the parking regulations as well as the relevant legal and regulatory provisions. These parking regulations

apply to the parking lot at the Nova Rock Festival and must be strictly followed without exception. Violations will be penalized.

Entry to the parking lot is only permitted for visitors with a valid Nova Rock ticket during opening hours. Visitors must strictly and unconditionally follow the instructions of the security service/order service. In particular, reference is made to the organizer's right of ownership. The Road Traffic Act (StVO) applies in the parking lot. Only authorized vehicles with license plates are allowed to enter and park in the parking lot.

2. Prohibitions

The allocation of parking spaces must be strictly adhered to; it is strictly and expressly prohibited to park vehicles on the traffic routes between the parking rows. Camping and setting up tents or establishing overnight camps in the parking lot is strictly and expressly prohibited.

Littering at the parking lot is strictly and expressly prohibited.

The area around the high-voltage pylons must be immediately vacated after parking the vehicle.

It is strictly prohibited to enter the marked/fenced area around the power pylons. It is strictly prohibited to erect flags, poles, or similar objects there (danger to life!); a minimum distance of 6m must be maintained at all times. In a strip of 30 m on either side of the line axis of the high-voltage lines, metal objects (e.g. containers, caravans, mobile homes, etc.) and/or large metal parts (e.g. metal gutters, sheet metal edgings, sheet metal roofs, metal cladding, etc.), that are located in this area, must be suitably earthed in at least two places due to the capacitive interference.

3. Responsibilities

The organizer is not liable for personal and property damage in the parking lot.

The organizer assumes no liability for items brought to and present in the parking lot.

B. Camping, Green Camping, Tent Hotel, Glamping, Caravan Camping including Silent & Clean Caravan Site Regulations

1. Applicability

By entering/driving onto the camping and caravan site, the visitor unconditionally acknowledges the camping and caravan site regulations as well as the relevant legal and regulatory provisions. Violations will be penalized.

These camping site regulations apply to the camping and caravan site, as well as all associated areas (Green Camping, Tent Hotel, Glamping, Silent & Clean Caravan) at the Nova Rock Festival. By entering the camping and caravan area, the visitor agrees to the search of carried items (bags and the like) if necessary. Also, if necessary, visitors agree to undergo a personal search and body check (search of persons, objects, containers, and places).

The camping and caravan camping site, with all the associated areas mentioned above, may only be used by visitors with a valid Nova Rock ticket during opening hours. Entry to the caravan site is only permitted with a valid caravan ticket. Only authorized vehicles with license plates are allowed to enter or park on the caravan sites. Caravan visitors arriving before the opening hours may be required to pay additional fees for the use of the pitch.

Visitors must strictly and unconditionally follow the instructions of the security service/order service. In particular, reference is made to the right of ownership. Visitors must behave in such a way that they do not harass, endanger, or otherwise impair other visitors.

2. Prohibitions

Lighting fires and open flames is strictly prohibited. Visitors are not allowed to use gas cookers and gas appliances. Grill facilities may only be used at the designated barbecue areas.

Mobile power generators / generators:

- When setting up and operating mobile power generators / generators, it must be ensured that the generators are protected from external influences such as foreign objects, water, or moisture, either through the design of potential weather protection or the location of installation, so as not to compromise the safety of the generator.
- The installation site must be chosen or prepared so that the generator can be securely installed and operated as intended, and the protection level meets the requirements arising from the installation site.
- The installation must ensure that components subject to temperature stress (including exhaust ducts) are sufficiently spaced from other materials so that they cannot ignite considering the maximum temperatures that may occur.
- Generators with internal combustion engines must be installed outdoors and may only be refueled when stationary and cooled down (unless the operating instructions provide for external refueling).
- Operation must be carried out according to the operating instructions, and the operating instructions for the respective generator must be available at the deployment site.
- Smoking and handling open flames and fire are strictly prohibited within a radius of at least 3.0m around the installation site of the generator.
- A portable fire extinguisher must be positioned in the vicinity of the generator. The fire extinguisher must comply with ÖNORM EN 3.
- On the premises (camping and caravan), a maximum of 25 liters of spare operating materials for the generators may be kept in shatterproof and media-resistant containers per generator.
- The storage of water-polluting substances (fuels for generators) at the caravans is exempt from authorization if the storage of water-polluting substances (fuels for generators) and the filling of generators are carried out considering a 2-barrier safety system: the generator and the fuel container (max. 25 l) must be placed in a nonflammable, media-resistant, and liquid-tight tub (with a minimum capacity of 30 l) to prevent environmental damage caused by spilled substances.

- Operation must comply with the aforementioned safety measures to avoid groundwater pollution.

Users of the caravan site are further prohibited from carrying gas cartridges, gas cylinders, and fuels (gasoline, diesel, oils) other than the quantities contained in the vehicle tanks at the caravan site - exceptions are listed under "Mobile Power Generators / Generators." Likewise, carrying unnecessary fire hazards (such as furniture) is prohibited. It is expressly and strictly forbidden to reserve camping or caravan areas for other visitors or to demarcate areas that are not immediately needed as individual camping pitches.

The carrying and handling of fireworks of any kind are strictly prohibited. Also prohibited is the carrying of weapons or weapon-like items to the camping and caravan site, as well as digging holes. Strict glass and bulky waste bans apply at the camping and caravan site, including beer crates, beer tables, benches, and similar items. Visitors are not allowed to handle sharp or bulky objects at the camping and caravan site.

It is strictly prohibited to damage or alter facilities such as shower facilities, chemical toilets, and other items provided by the organizer (e.g., tipping over, setting on fire, and similar actions).

Visitors are not permitted to climb structures at the camping and caravan site, such as towers, container roofs, and the like. Damaging fence elements, climbing on, and tipping over these fence elements is not allowed.

By accessing the camping and caravan site, the visitor agrees to the search of carried items (bags and the like). Likewise, if necessary, they agree to a personal inspection and body check (searching of persons, objects, containers, and places). Blocking paths (main and side paths) and emergency exits with tents or other movable objects is prohibited. Party/pagoda tents may only be set up in a way that the sleeping tent is covered at least 50%. Non-compliance requires dismantling.

There is an absolute ban on vehicles and motor vehicles at the campsite. Only vehicles of the emergency services and the security service/organizer are allowed to enter the campsite.

Vehicles over 11 meters in length and 3.5 tons in weight are not allowed to access the caravan site.

Furthermore, the following are not permitted:

1. Carrying drugs;
2. Bringing animals;
3. Pyrotechnic material such as fireworks, flares, and the like;
4. Carrying dry ice;
5. Remote-controlled toys such as cars, planes, helicopters, etc.; drones as well as other flying objects such as balloons, sky lanterns, etc.; (The entire area is subject to a ban on the takeoff, flight, and landing of unmanned aerial systems (drones). Photo, audio, video, or other media recordings may not be used for public playback without the written consent of the organizer.)

6. Leaflets, unless permitted by the organizer; (Advertising of any kind, as well as the attachment of decorations and other objects, is generally prohibited. Distributing flyers, promotional materials, magazines, and the like is also prohibited, as is the offering for sale and sale of goods of all kinds or the conduct of collections.)
7. Engaging in any commercial activity without the written consent of the organizer;
8. Collecting items that are issued against a deposit by persons who have not deposited the deposit is prohibited and otherwise leads to exclusion from the event without deposit return.

Additional prohibitions for the Silent & Clean Caravan site:

Music and noise ban between 8:00 pm and 11:00 am (music at room volume is allowed between 11:00 am and 8:00 pm).

3. Responsibilities:

The organizer assumes no liability for items brought to and present at the campsite. The organizer is only liable for damages of any kind suffered by visitors at the campsite if the damages were caused intentionally or grossly negligently by the organizer or its representatives or agents.

After the end of the event, or after the closure of the campsite, the organizer assumes no liability related to visitors who are still at the campsite or re-enter it after the closure.

The campsite rules apply from the start of the setup times for the Nova Rock and can be amended at any time. They do not end before the end of the dismantling after the Nova Rock Festival.

Failure to comply with these camping and caravan site rules may result in a ban and loss of entry entitlement to the Nova Rock. The security service represents the organizer in enforcing its right of access.

C. Site Regulations Main Stage/Core Area

1. Applicability

By entering the core area, the visitor acknowledges the site regulations as well as the relevant statutory and regulatory provisions without reservation. These site regulations apply to the stage area (so-called core area, including the party area) at the Nova Rock Festival and must be strictly adhered to. Violations will be penalized.

The core area may only be used by visitors with a valid Nova Rock ticket and only during opening hours. Visitors must strictly and immediately comply with the instructions of the security service/site management. In particular, reference is made to the right of access (prohibition of entry).

Visitors must behave in a manner that does not disturb, endanger, or otherwise impair other visitors. (On-site, everyone must behave in a way that does not harm, endanger, hinder, or harass others, and the site and its facilities must be used carefully and respectfully. It is not

allowed to relieve oneself outside of the toilets. Anyone endangering safety under the influence of alcohol or drugs, or carrying dangerous objects or other prohibited items (e.g., pyrotechnics), may be denied access or expelled from the site.)

By accessing the core area, the visitor agrees to a personal inspection and body check (search of persons), as well as the search of carried items (bags, containers, clothing, and the like).

The visitor grants the organizer permission to exploit, without compensation, any TV and other recordings made of them during their presence at the event site (including the campsite) without temporal or spatial limitations, using any technical means. Each participant agrees to the use of image material taken during the event as a photo or film or similar media for the promotion of future events. In the case of television (TV) and/or streaming broadcasts, as well as the taking of photos, videos, and sound recordings by the organizer or persons commissioned by the organizer, the participant expressly agrees that the recordings made by them during or in connection with the event may be used without compensation, without temporal or spatial restrictions, using any current or future technical means.

Access to the first stage area – the barrier – is regulated by the security service at the entrances. Once this area is full, it will be closed to prevent overcrowding. If this closure is initiated, visitors are obliged to clear the entrance to these areas and strictly and immediately follow the instructions of the security service without exception.

2. Prohibitions

The following items are strictly and absolutely prohibited from being brought in (violations will be penalized):

1. Weapons or dangerous items that could be used as weapons or projectiles;
2. Glass containers, bottles, cans, plastic bottles and jerry cans, and hard packaging;
3. Bulky items such as stools, chairs, crates;
4. Poles, umbrellas, torches, sticks, so-called "selfie sticks";
5. Pyrotechnic material, such as fireworks, flares, and the like;
6. Chain belts, rivet bands, and rivet belts (spiked rivets);
7. Remote-controlled toys such as cars, planes, helicopters, etc.;
8. Drones as well as other flying objects such as balloons, sky lanterns, etc.;
9. Image and sound recording devices;
10. Flyers, unless permitted by the organizer;
11. Carrying drugs;
12. Bringing animals;
13. Bringing dry ice.

Furthermore, the following are prohibited:

1. Throwing objects of any kind;
2. Bringing food;
3. Stagediving and crowdsurfing;
4. Pushing within the event site, at the entrances and exits to the stage barriers, and at the entrances and exits;

5. Blocking escape routes and emergency exits; (Marked escape routes and doors must not be blocked or wedged or otherwise altered in their function. All escape routes must always be kept clear, emergency doors may only be opened in case of emergency.)
6. Igniting objects (except for tobacco products);
7. Relieving oneself outside the toilets;
8. Damaging or altering facilities such as shower facilities, chemical toilets, and other items provided by the organizer (tipping over, setting on fire, and the like);
9. Climbing facilities at the campsite, such as towers, container roofs, and the like, by visitors.
10. Damaging fence elements, as well as climbing on and tipping over these fence elements.
11. Entering the stages and backstage areas as well as all other areas not publicly accessible;
12. Engaging in any commercial activity without the written consent of the organizer;
13. Collecting items that are issued against a deposit by persons who have not deposited the deposit is prohibited and otherwise leads to exclusion from the event without deposit return.

The trademarks of the event and those of the cooperating partners advertising there are protected. The use of these marks for one's own advertising purposes (e.g., by influencers, bloggers, etc.) is legally impermissible under trademark and competition law, and violations could even be punished with criminal means; in any case, there are also enforceable claims for injunction or enrichment claims. The organizer is indeed interested in further partnerships and offers discussions on this - but this is before any potential infringement of its rights or the rights of its cooperation partners. On-site, the organizer will enforce its rights against unwanted use of festival trademarks also with the help of the right of access.

3. Responsibilities

The organizer assumes no liability for items brought in.

Attendance at the event is at one's own risk.

During concerts, hearing damage or other health damage may occur due to the volume. The organizer does not accept liability for any resulting damages.

The organizer assumes liability for damages of any kind suffered by visitors on the core area only if the damages were caused intentionally or grossly negligently by the organizer or its representatives or agents.

After the end of the event, or after the closure of the core area, the organizer assumes no liability related to visitors who are still on the core area or re-enter it after the closure.

The site regulations apply from the start of the setup times for the Nova Rock and can be amended at any time. They do not end before the end of the dismantling after the Nova Rock Festival.

Failure to comply with these site regulations may result in a ban and the loss of entry entitlement to the Nova Rock without compensation. The security service represents the organizer in enforcing the right of access.